



State Term Contract 493A – Laboratory Supplies & Equipment

Bid Number	201301670
Contract Name	493A – Laboratory Supplies and Equipment
Effective Dates	Sept. 1, 2014 to July 14, 2017
Contact Administrator	Grant Braley - 919-807-4519

Vendors	Primary Vendor (All Product Categories)			
	<ul style="list-style-type: none"> Fisher Scientific Customer Service – (800) 766-7000 Sales/Product Inquiries – (see below) Fax – (800) 926-1166 / E-mail – cso.atl@thermofisher.com 			
	Fisher Scientific Sales/ Product Inquires			
	Name & Email	Title	Phone Number	Sales Territory
	Customer Service	Main Line	800-766-7000	The State of North Carolina
	Michele Andrews	Sales Rep.	724-517-2299	State Agencies
	Matt Winans	Sales Rep.	724-517-2215	Community Colleges
	Nikki Glass	Sales Rep.	919-280-3798	NCCU, UNCP, Wake Tech Community College and State Agencies
	Tim Stewart	Sales Rep.	336-254-6293	UNCG, WSSU, and NC A&T
	Samantha Stikeleather	Sales Rep.	704-615-9376	UNCC and App State
Elizabeth Cash	Sales Rep.	252-314-7499	ECU, UNCW, UNC Marine Science Center, UNC Coastal Studies Institute and PCC	
Eric Jones	Sales Rep.	919-417-9502	UNCFSU and FTCC	
Bryan Hall	Sales Rep.	864-275-1807	UNC Asheville, WCU	
Ryan Kelly	Sales Rep.	724-517-1500	Elizabeth City State University	
<p>STATE AGENCIES ARE REQUIRED TO PURCHASE THROUGH THE PRIMARY VENDOR, FISHER SCIENTIFIC, UNLESS A REQUIRED ITEM IS NOT AVAILABLE FROM THIS VENDOR.</p>				
Secondary Vendors (Category-Specific)				
<ul style="list-style-type: none"> Krackeler Scientific (Laboratory Supplies & Equipment) Customer Service – (800) 334-7725 Sales/Product Inquiries – Chris Lee (919) 614-6676 Fax – (919) 267-4884 / E-mail – cpl@krackeler.com VWR International (Biological Materials) Customer Service – (800) 932-5000 Sales/Product Inquiries – Lynn Moore (434) 249-1196 Fax -866-329-2897 / E-mail – ywrcustomerservice@vwr.com Worldwide Medical Products (Chemical Materials) Customer Service – (866) 889-9967 Sales/Product Inquiries – Kathryn MacKinnon (919) 930-5963 Fax – 609-570-1110 / E-mail – sales@wwmponline.com 				

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Contract Covers	<ol style="list-style-type: none"> 1. Laboratory Equipment and Peripherals 2. Apparel/Personal Protective Supplies 3. General Consumables and Supplies 4. Glassware and Plastic ware 5. Laboratory Instruments 6. Sterilization, Cleaning & Housekeeping Supplies 7. Basic Biological Substances 8. Chemicals & Compounds
Contract Does Not Cover	<p>This contract specifically does not cover items included within the following contracts:</p> <ul style="list-style-type: none"> • 475E – Medical-Surgical Supplies <p>NOTE: Items that are ‘Blocked’, ‘Restricted’ or cannot be found in the punch-out catalogs are not covered under this contract.</p>
Mandatory Contract	<p>This is a mandatory state term contract for state agencies, departments, institutions, universities and community colleges – unless exempted by North Carolina General Statute. Additionally, non-mandatory entities, including schools and local governments, allowed by general statute, may use this contract.</p>
Order Placement	<p>Orders shall be placed through E Procurement. Non-E Procurement users can also access vendor catalogs via the above link to obtain product information and pricing. Once there, select “Statewide Term Contract Catalog Search” and enter 493A in the contract field to get to the vendor punch-out catalog. Note - Secondary Vendor punch-out catalogs will only include items within scope of the specific awarded category. Purchase orders may be placed with all contracted vendors via phone, fax or e-mail.</p>
Loaded into E-Procurement	<p>Yes, Each Vendor has a punch-out catalog loaded in E-Procurement.</p>
How To Use the E-Procurement Punch-Out Catalog	<p>NC E-Procurement Tips - Punch-out Catalog Orders</p>
E-Procurement Help Desk	<p>888-211-7440</p>
Minimum Order	<p>Minimum order to qualify for prepaid shipping is \$50. Agencies are also required to use this contract for orders less than \$50. Vendors shall prepay freight and include shipping charges as a separate line item on the agency’s invoice. When requested by the agency, the vendor must provide an estimated shipping cost.</p>
Abnormal Quantity	<p>Purchases of \$75,000 or more for a single line item extended cost, or \$100,000 total order cost must be approved by the Division of Purchase & Contract, Contract Administrator, prior to order placement.</p>
Vendor Shipping Requirements	<ul style="list-style-type: none"> • Routine consumables and laboratory supplies and equipment core list items will be shipped within two business days of order receipt.

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(FOB-Destination)	<ul style="list-style-type: none"> Non-core items and other equipment/materials will be shipped within seven business days of order receipt. <p>Orders must be received by the vendor by 1 p.m. daily. If an order is received after 1 p.m., shipment will occur the following business day.(i.e. on day three or day eight respectively) If item(s) cannot be shipped as required, the vendor must notify the purchaser within 24 hours of receiving the order. The purchaser has the option to cancel the order without penalty.</p> <p>Inside delivery is provided at no additional charge, but must be requested at time of order.</p>
Equipment Installation	Vendors provide free installation, setup, equipment training and disposal of all debris. <i>*These free services must be requested.</i>
Operator Manual	Vendors provide operator manuals: hard copy, electronic or online access.
Equipment Demonstration	Vendors provide free equipment demonstrations within seven calendar days of request at no cost.
Return Policy	Returns must be made within 30 business days of purchase and in the original packaging.
Restocking Fee	Only applies to specialty items, when the user has been advised of the potential restocking fee at time of order placement.
Taxes	Prices in E-Procurement do not include NC sales or use taxes.
Warranty	Standard manufacturer’s warranty applies. Coverage begins after successful quality acceptance inspection is conducted (when required).
Product Safety Listing	Products will be constructed and approved in a manner acceptable to the state inspector, per administrative code. All applicable safety standard labels shall be included on the product.
Substitutions	Substitutions are not permitted without prior written approval of the Division of Purchase & Contract, Contract Administrator.
Contract Addenda	2/1/2016 – Contract Administrator Change
	2/16/2016 - Fisher E-Procurement Catalog Update